

1.	NAME <i>Whose policy</i>	Byfield Good Neighbour Scheme , hereafter called “the Scheme”
2.	INTENTION <i>Why</i>	<p>The Scheme has been set up to aid, include and support all in our community.</p> <p>We want to be conscious of ways to minimise risk to the Coronavirus for both our Volunteers, Members who use the scheme and the public. In these extreme times measures need to be put in place which actively seek to remove any barriers to that participation.</p>
3.	STATEMENT <i>What we will do</i>	<p>The Scheme will provide essential support only during the CoVid19 outbreak, the usual practices of the Scheme have been amended and during this time only essential support will be offered by our volunteers, who will follow the most up to date CoVid19 protocols and Risk Assessment of the Scheme.</p> <p>Essential Support:</p> <ul style="list-style-type: none">- Prescription Collection- Companionship- Shopping- Posting letters <p>This policy should be read in conjunction with our other policies, in particular Volunteer Protocol during Coronavirus, Risk Assessment, H&S, Safeguarding, DBS, Lone Working.</p>
4	ACTIONS	<ul style="list-style-type: none">• BGNS issue a Volunteer Protocol which the volunteers will follow strictly

	<p><i>How we will do this</i></p>	<ul style="list-style-type: none"> • The Protocol will be continuously updated and circulated to volunteers. • BGNS will accept new volunteers and provide them with the Protocol to follow. • New volunteers will have their ID checked, but not be issued with an identity card • BGNS will work with WHGNS to share best practise and help each other. • Principles – social distancing & minimal handling of items • No Protocol can be 100% guaranteed to prevent infection, and volunteers understand this
<p>5.</p>	<p>EXCEPTIONS</p> <p><i>When can't we help</i></p>	<p>The Scheme is not qualified as medical professionals, or mental health support workers. However, if in doubt, do ask if we can help.</p> <p>Volunteers must not be available to help people if they have been exposed to a person with the sickness or are displaying symptoms themselves for a minimum of 7 days after the <i>last person in their household</i> has recovered from the virus.</p> <p>Where assistance cannot be provided due to an updated Risk Assessment, Government guidelines or all Volunteers being unavailable (self-Isolating/contracted CoVid19), the Byfield Good Neighbour Scheme will signpost the user to further support.</p> <p>Revision of CoVid19 protocol and existing risk assessments will be conducted throughout this outbreak to ensure assignments can continue to be undertaken safely.</p>
<p>5.</p>	<p>FEEDBACK</p>	<p>The Scheme is continuously open to feedback from volunteers, users and the village community. If you notice an obstacle, please help us by letting us know.</p>

BYFIELD GOOD NEIGHBOUR SCHEME –

CORONAVIRUS POLICY

	<i>If you notice some way we can improve...</i>	If you have a recommendation for action, again, please pass it on: ByfieldGNS@gmail.com
6.	REVIEW <i>When we will look at this policy again</i>	The policy will be continuously reviewed during the outbreak alongside any updated Government procedures and guidelines, or as necessary from feedback received, by the Steering Group.

We certify that this is the Coronavirus Policy of the Byfield Good Neighbour Scheme which was approved via email on:

Date:

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Chairperson:

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Secretary:

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